



# ADVISORY



**YOUR SECURITY FOR A LIFETIME**

## **NEW NHI CARD RENEWAL PORTAL**

**Issued: December 6, 2024**

**Dear Valued Customers,**

Please be advised that the National Health Insurance (NHI) has launched a [new online card renewal portal](#). Accordingly, effective **Friday 6 December 2024**, NHI will no longer be accepting card renewal applications via e-mail. Beneficiaries will be required to utilize the Card Renewal Portal.

The NHI card renewal portal allows users to digitally submit their card renewal applications and receive detailed updates regarding its processing and completion. To access the portal, beneficiaries should go to [www.vinhi.vg](http://www.vinhi.vg) and click the 'Card Renewal Portal' tab. After reviewing the requirements, users should then select 'Start Now'. Upon entering and verifying their NHI number and e-mail address, beneficiaries can upload their personal details, and the documents needed to complete their card renewal, including a passport-sized photo and a copy of an official photo I.D. (passport, Belonger's card or work permit).

If you previously submitted your card renewal application, kindly note that there is no need to re-apply via the portal. Beneficiaries are reminded that while their card is being processed, their NHI member ID is still active and can therefore be used to access healthcare. The National Health Insurance would like to thank its beneficiaries for their continued patience and cooperation as they continue to process card renewals. For more information about card renewals, please call 852-7863/852-7860 or visit the NHI website: [www.vinhi.vg](http://www.vinhi.vg).



**TORTOLA OFFICE: 852-7860 (8AM TO 3:30PM) | VG OFFICE: 852-7826 (8AM TO 3:30PM)**



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